

Please fill out the Complaint protocol and send it to [biuro@serwach.com.pl](mailto:biuro@serwach.com.pl).

<b>FILLED BY A CUSTOMER</b>	<b>CUSTOMER:</b>			Date of notification:	
	Customer order no.:		SERWACH order no.:		
	Product:				
	Invoice or delivery note no.				
	SERWACH product specification no.:		Quantity of claimed product:		
	Complaint description:				
	Contact person (name, telephone, e-mail):				
	Proposed way for solving the claim:				
	Attachments:				
<p><b>NOTICE:</b> Please document the quality complaint with photos. It is recommended to attach information from the product label or a copy of a product label (pallet). Please keep the label for identification reasons!</p>					

*The complaint will be registered in the SERWACH system. We will inform you about the results of claim investigation during 10 working days.*